



## FREQUENTLY ASKED QUESTIONS

## **TECHNICAL QUESTIONS**

Q – How do I log in to LinkedIn Learning?

A – When accessing LinkedIn Learning for the first time, you will be prompted to log in or create a LinkedIn account which will be paired with your LinkedIn Learning account. If you connect your existing LinkedIn profile, only your learning data will be shared with your employer. If you have already set up your account, simply go to www.linkedin.com/learning and log in with your credentials or access via single sign on if you are already logged in to your Marist account. You can also access via a link on MyMarist in the LinkedIn Learning content section.

Q – Do I need an existing LinkedIn profile to use LinkedIn Learning?

A – No, however you may choose to create a personal LinkedIn profile, or link to your existing LinkedIn profile. Linking to a personal LinkedIn profile will create a more personalized learning experience as the portal will use AI technology to recommend course content based on what similar professionals are watching.

Q – Is there a mobile app?

A – Yes, and many people prefer to learn on-the-go. Search for the LinkedIn Learning app in the app/play store on your device. Once downloaded, you will login with your same desktop credentials. The mobile option has different features than the browser version, such as the option to turn courses to audio-only via a toggle within each course.

